

## EMPLOYEE BENEFITS PLATFORM

# HELPFUL INFORMATION

### **How to join the Employee Benefits Platform**

Visit your Employee Benefits Platform, go to 'Join' and enter the details required

### **Already joined the platform?**

Go to 'Login' and enter your username/email address and password

### **Trying to join but your details aren't accepted?**

Call us on 01908 303 531 and we can check for you

### **Can't remember your username/email address?**

This should be the email that you registered with but if you are still having problems, please call 01908 303 531

### **Locked out?**

Call our Customer Care Team on 01908 303 531 or email [customercare.engage.uk@sodexo.com](mailto:customercare.engage.uk@sodexo.com)

### **Can't remember your username?**

This should be the email that you registered with but if you are still having problems, please call 01908 303 531

### **Don't have access to a computer at work?**

No worries! Your discount platform can be accessed from any home or mobile device

### **Want to make sure you are kept up to date on all the latest offers?**

Go to 'My Account' and select 'Your Preferences' to opt in and let us keep in touch

### **Opted into marketing but not receiving emails?**

Make sure that [employee-benefits@sodexo-engage.com](mailto:employee-benefits@sodexo-engage.com) is an approved sender in your email account

### **Want to reload a card but not sure how?**

Go to 'My Account' and then 'My E-Wallet'. Here you will see your eVouchers and your Reloadable Cards in separate tabs

