# **Loans Portal Guide**

for Students 2024



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Questions? Please reach out to us at: usloans@convera.com

### What's New

2024: Students now have the option of entering USD details. Previously, it was only British pounds (GBP).

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#### Loans Portal Student View

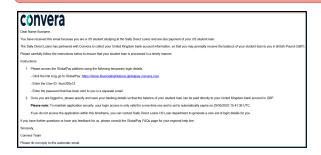
A Loans Portal Data Management user invites students to submit their bank details, so that the remainder of your student loan payment can be delivered by Bank Transfer. The system emails a query to you directly using the email given in the Student file. You can then provide banking details so that money can be put by EFT /Wire into your account.

2024: Students now have the option of entering USD details. Previously, it was only British pounds (GBP).

1. Two emails from *noreply@convera.com* will provide the student with 1) a temporary account, and 2) a temporary password, to logon to provide banking details.

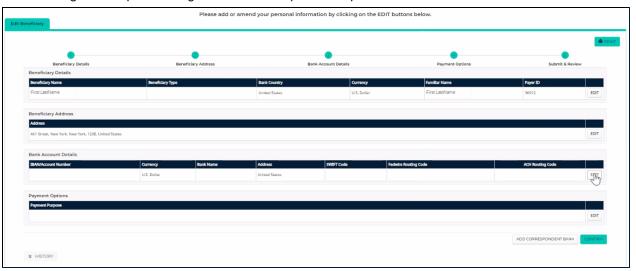


The logon and password emails are only effective for one log on session. Also, it will expire in 10 days.





2. Then log into the portal using the user ID and password provided.



• You will see your own identification and bank account information. Click **EDIT** at the end of a row to add or change this information.



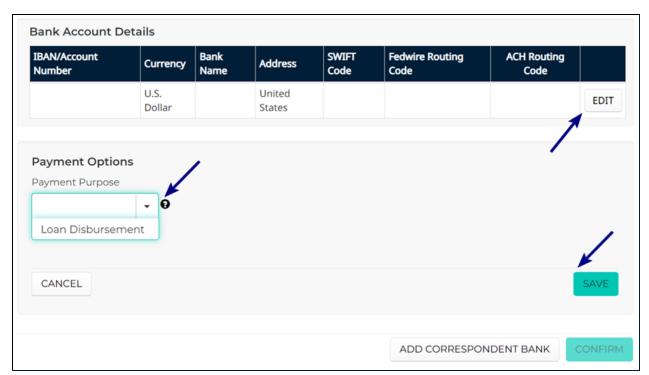
To provide a bank, please either search the bank details or enter these details manually, then **SELECT** your bank.



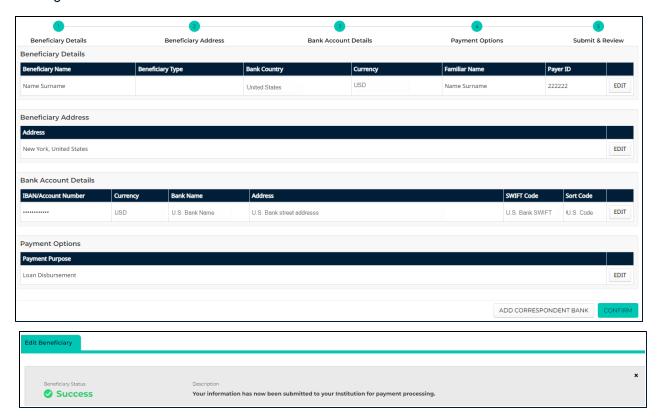
Then, your must add your bank account number to the information.



• Then, click to **EDIT** Payment Purpose and select *Loan Disbursement* and **SAVE**.



 When you have finished entering the information correctly, and clicked CONFIRM, a message will display indicating success.





## For more information

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